

Proof:

**The Smarter Way
to Serve Legal Documents**

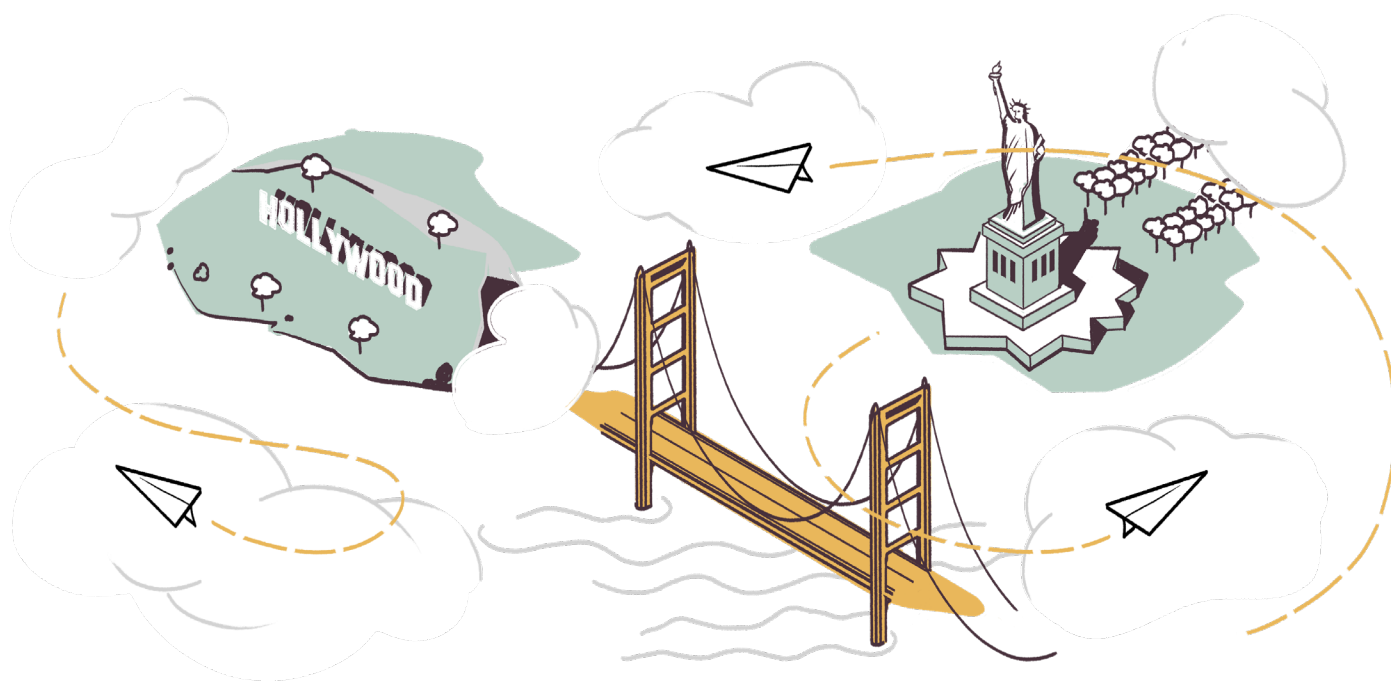


Introduction

Most paralegals rely on a dispersed array of process servers or mom-and-pop serving companies. In most cases, they have a local server on speed dial or stay in contact via email. Unfortunately, most paralegals never hear a word from their servers until the affidavit is returned several weeks later—sending them into a bit of a black hole in the interim.

This problem only compounds when paralegals need to serve documents across the country. In some cases, their local server might subcontract to a network of servers in other states. If not, they'll have to do a lot of research themselves, make a lot of phone calls, and juggle the management of all these different servers. Fingers crossed the defendant hasn't moved; otherwise, all of that research will be for naught, and the paralegal will be back to square one.

Proof was created to bring efficiency and transparency to the process of serving legal documents. The platform serves as a one-stop shop that enables paralegals to easily connect with servers in every state and receive live updates from start to finish. If a job moves from one state to another, Proof can easily transfer it to a new server. Plus, the platform is available 24/7, meaning you no longer have to wait until an office opens to find a server or to get updates on the status of your serve.



Proof Features: What's Under the Hood



Set up serve requests in all 50 states.

Proof lets paralegals create serve requests in any location in the United States. Choose from three different serve speeds: 24 hours, three days, or seven days.



Reap the benefits of a complete tool for process serving.

Proof takes care of everything related to creating and managing serves, including live updates as attempts occur, the ability to live chat with your server and a Proof manager, reporting, billing, payment, and customizing your notifications.



Receive live updates.

Keep your fingers on the pulse of each job with live updates every time an attempt is made on your serve.



Chat live.

Stay connected with your process server and a Proof manager to ask questions, share time-sensitive tips on where you can serve a defendant, and ensure you get quick responses.



Access robust reporting.

Track spending over the last month or how much you've spent over the last six months for historical reporting purposes. Download reports and print invoices and files in just a few clicks.



Take care of billing.

Easily make payments on Proof's platform after the job is complete, and instantly print receipts for your files.



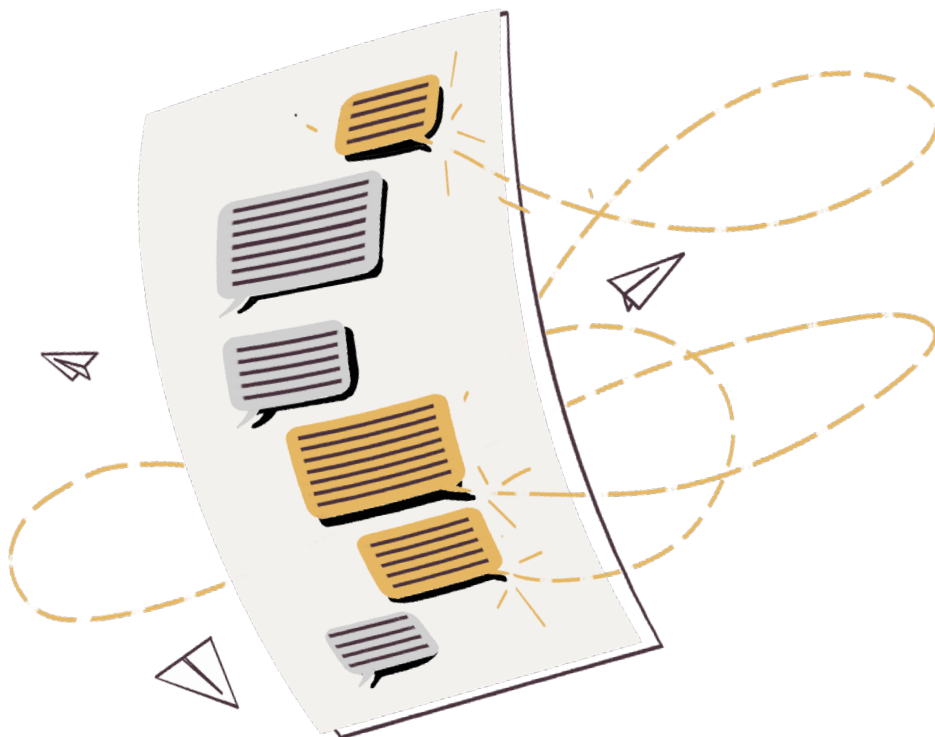
Customize the notifications you receive.

Receive live updates every step of your serve, or only receive a notification when the job is completed—the choice is yours. With Proof, you decide which notifications you want to receive and what works best for your workflow. You can also get notifications right in your inbox to make sure nothing slips through the cracks.



Streamline affidavit creation.

Once a serve is completed, Proof's technology automatically extracts the stored serve information from the server's Proof app and puts it into an affidavit template for the required state. After it's created, the affidavit team closely reviews and perfects the document. Once that's done, the affidavit goes back to the server for notarizing or certifying as required and is then promptly delivered electronically via Proof's platform.





Choose your speed of service

Proof offers three speeds of service: a standard job is completed in seven days, an expedited job is done in three days, and a same-day job is completed within 24 hours, with the first attempt or two starting the day the serve request is made. Regardless of speed, in each case, the server will make four attempts for each job.



Create a serve request in three quick steps.

Creating a serve request is easy:

1. Upload your serve documents by dragging and dropping them into Proof's job platform. Character recognition auto-populates fields from the documents (e.g., court name, court address, case number, and so on) so there is minimal typing required.
2. Confirm the servee's name, enter the address, review the job details for accuracy, then hit "submit."
3. Easily track the job in real time until it's completed.



Stay informed.

See the progress of the job at any point with easy-to-understand status updates: assigned, in progress, pending notary, in review, pending rating, or complete.



Work with the best servers.

All servers working with Proof are highly vetted, must pass a background check and must have a minimum of one year serving experience before being approved. After a job is complete, paralegals can rate their server, letting us know if there were any problems or issues. Servers who don't maintain a consistently high rating may be removed from Proof's platform.



Transform Your Approach to Process Serving with Proof

As you can see, Proof is packed full of features designed to make serving legal documents a breeze. But don't just take our word for it. Request a demo today to see Proof in action and see firsthand how you can streamline your workflow, save tons of time, and greatly reduce all of the typical headaches around service of process.

[Get Started](#)

